

Join our team!

Why become a Patient Participation Group (PPG) member?

- An opportunity to make a real difference to the experience of patients and their loved ones
- First-hand knowledge of key developments across the Glemsford Surgery and West Suffolk NHS Foundation Trust
- An opportunity to influence the clinical and building design of the new hospital building in Bury St Edmunds and changes in Glemsford
- Access to influential contacts

Time commitment

- Members are required to sign up for a term of 1 year, at the end of which time there is the opportunity to apply for a second term
- PPG meetings will be held quarterly, supplemented by regular project/role-specific meetings. Members are expected to commit to PPG-related tasks on a volunteer basis

Person specification

We expect the following from our members:

- A willingness to present own views and those of others
- A willingness to escalate concerns and work collectively to find a solution.
- To be open to working with all levels of management at the Glemsford Surgery and West Suffolk NHS Foundation Trust (WSFT)
- The ability to work effectively in a group environment
- To be able to demonstrate an understanding of the diverse needs of the local community
- An awareness of and commitment to equality and diversity
- A willingness to provide a commitment to the Group and act as a representative of the Glemsford Surgery
- To support the Trust's values, objectives and vision
- The ability to approach issues as a 'critical friend'
- The ability to understand and evaluate a range of information and evidence
- An understanding of the need for confidentiality
- To be able to demonstrate good time management skills
- Effective networking skills
- The ability to remain impartial when collecting feedback or market research

Two-way relationship

In return, you can expect the following from staff:

- A dialogue of equals - to be treated with dignity and respect
- To be allowed to work on projects autonomously
- Support and access to development opportunities

Additional benefits

- Travel costs will be reimbursed
- Parking on site will be free